

STANDARD TERMS AND CONDITIONS OF SALE - FISHING BAIT

TERMS: Your account has been set as described in the letter, you will have received when the account was activated originally. Please call the office if you are unsure of your trading terms.

DELIVERY: For orders of £75.00 net of VAT or more delivery is free. This applies to the Bait Catalogue, except bulk section (please see bulk delivery charges on page 69) . Free delivery does not apply not to other products that we supply.

PAYMENT

- **PAYMENT WITH ORDER: By Debit Card** - If payment is received at the time of ordering a 2% discount will be given.
- **PAYMENT WITH ORDER: By Credit Card** - If payment is received at the time of ordering no discount is given.
- **PAYMENT WITHIN TERMS:** We accept payment by cheque, bank transfer, debit card and credit card (2% charge on payment with credit card)
- **DIRECT DEBIT (7 Day):** A discount of 5% is available . We will advise you of the amount to be collected on the first Friday following the invoice date. Then collect payment in the following week.
- **DIRECT DEBIT (28 DAY):** A discount of 2% is available. We will advise you of the amount to be collected on the Friday before the invoice becomes due. Then collect payment by Direct Debit in the week following.
- Please request a direct debit form from the accounts department.

Please contact our accounts department if you are unsure about any of the above.

NON-PAYMENT: In the event of payment terms being exceeded then goods will only be supplied on a Payment with Order (PWO) basis plus the amount to bring the account to within terms.

DAMAGES, SHORTAGES & RETURNS

All damaged goods, shortages and goods for return must be notified within 2 working days of delivery. We will then raise the paperwork and where appropriate our driver will collect the returns with the next delivery. Photographic evidence can be very useful in the case of courier delivered goods where the damage has occurred in transit. You may be asked to provide this to assist us with a claim.

RETENTION OF TITLE

H.G. Gladwell & Sons Ltd remains owner of the goods until the balance outstanding and all other sums owing by the buyer to H.G.Gladwell & Sons Ltd are paid in full.

PRICES

The price of the Goods may be increased or decreased at any time and the buyer shall be liable to pay for the goods at the price ruling at the date of delivery.

TRADE CUSTOMER

A Trade Customer is defined as a business that earns its income from the sale or use of products purchased from ourselves.

EXCLUSIVE TRADING AREAS

Please note that to be fair to our suppliers we are not in a position to guarantee exclusive trading areas for Trade Customers.

REPRESENTED OR BOUNCED CHEQUES

In the event of cheques having to be represented by our Bank then a charge of £25.00 to cover expenses incurred will always be made. We also reserve the right to amend payment terms if a payment cheque bounces or repeatedly represents.

CANCELLED ORDERS

In the event of an order being cancelled on the working day before delivery or later we reserve the right to charge £1 per item. The same will apply if the courier delivery is refused for whatever reason.

OPENING HOURS

COPDOCK

8am - 6 pm Mon to Sat
10am - 4pm Sun

OLD NEWTON, STOWMARKET

8.30am - 5.30pm
Mon to Sat

BURY ST EDMUNDS

8.30am - 5.30pm Mon to Sat
10am - 4pm Sun

RAYLEIGH

8.30am - 5.30pm
Mon to Sat

PETERBOROUGH

8.30am - 5.30pm
Mon to Sat

FAVERSHAM

8.30am - 5.30PM
Mon to Sat

RUSHDEN

8.30am - 5.30pm
Mon to Sat

COLLECTIONS

We respectfully request that all Trade Customers phone their order 2 working hours in advance (4 hours for Copdock Country Store). This enables us to prepare the paperwork and pick the goods, which, in the case of Copdock store come from the main warehouse and not from the shop area. Not all our stores will stock the whole range of Fishing Baits, however availability can be arranged but this will require extra notice. Please contact the store for availability and lead times.

ADDITIONS TO ORDERS

Once an order has been entered into our order processing system it is sent to our warehouse for picking. Therefore it is not possible to make additions to an order. All additions will therefore be considered as new orders and will be subject to the delivevery terms as above.

IMPORTANT NOTE

All discounts will only apply if payments due on credit accounts (if applicable) are up to date, i.e. payment is received by the date stated on the invoice (if posting please allow time for Royal Mail to deliver payment)

TO PARTNERSHIP AND SOLE TRADERS

We may transfer information about you to our bankers/financiers for the purpose of providing services and for the following purposes:-

- Obtaining credit insurance
- Making credit reference agency searches
- Credit control
- Assessment and analysis (including credit scoring, market, product and statistical analysis)
- Securitisation
- Protecting our interests

We will provide you with details of our bankers/financiers and that of any credit reference agencies used on request.

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